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Clinton National Airport Begins Extensive Concourse Renovation

\$20.6 million project to improve passenger experience

LITTLE ROCK, ARK. (October 18, 2016) – Bill and Hillary Clinton National Airport has started a yearlong concourse renovation that will include amenities not often found at larger airports. The project will be on par with other airport improvements completed within the past three years.

“The airport is the first and last impression of our city and state,” said Virgil L. Miller, Jr., chairman of the Little Rock Municipal Airport Commission. “We work hard to make a great impression by offering passengers the best airport experience through facilities and conveniences.”

Construction will occur primarily at night and during other off-peak travel times to minimize passenger inconvenience. In addition, airline gates will be temporarily relocated on an individual basis by carrier. American Airlines gates have moved for approximately a month as the carrier’s gate area is the among the first section of the concourse to be renovated. Major construction will pause during the holiday season, which is the busiest time of the year for the airport, and resume in January.

“We conduct research on a regular basis that provides us with passenger feedback to guide efforts on what customers expect at their airport,” said Ronald F. Mathieu, airport executive director. “The renovation has been designed around the traveler by including items to make their journey more enjoyable.”

The renovation includes:

- Modernized concourse interior

- New gate seating with in-seat recharge for portable devices
 - All seats will include both AC and USB recharge
 - Current seating has been in place since airport’s opening in 1972

- Enhancements to technology
 - Even faster free Wi-Fi with added access points with speeds soaring above 100 megabits per second, per device

- Enhancements to technology
 - Better cellular connectivity with installation of a distributed antenna system
- New heated and cooled jet bridges
- New arrival and departure monitors and visual paging
- Additional concourse restrooms (*completed last year*)

This project, which is a part of the Little Rock Municipal Airport Commission's 2020 Vision Plan, follows renovations to the airport's ticket lobby, baggage screening and security checkpoint and a remodeled baggage claim area. Including the current work, the Airport Commission has invested nearly \$90 million in terminal enhancements during the past six years. The current project will be funded with passenger facility charges and airport retained earnings.

Rendering 1:

Shows the updated concourse with a brighter, more open appearance and improved way finding.

Rendering 2:

Shows the completed view from the airport's rotunda that includes new interior finishes, lighting and gate lounge seating with in-seat recharge for portable devices.

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About Bill and Hillary Clinton National Airport

As Arkansas' largest commercial airport serving nearly 2 million passengers annually, Bill and Hillary Clinton National is home to six airlines with approximately 70 daily arrivals and departures. The state of Arkansas estimates that the airport makes a \$1.2 billion economic impact each year. Clinton National is debt free and uses no local, state or federal tax dollars for operations. Visit www.clintonairport.com for more information.